



**REPLY UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
TECHNOLOGY CENTER 3623**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/052,577 Confirmation No.: 7360
Applicant : Brent MAGOUIRK et al.
Filed : January 18, 2002
TC/A.U. : 3623
Examiner : Johnna Loftis
Docket No. : P68364

For: CUSTOMER MANAGEMENT SYSTEM

Mail Stop AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

August 1, 2007

RESPONSE AFTER FINAL REJECTION

Sir :

In response to the Office action mailed February 8, 2007, reconsideration of the above-identified patent application is respectfully requested in view of the remarks on the pages that follow. Inasmuch as the three-month shortened statutory period set in the Office action expired on May 8, 2007, Applicant hereby requests an extension of three (3) months, i.e., from May 8, 2007 to August 8, 2007.